Refugees and Migrants,
If you are an informal worker
or are currently unemployed – see

HOW TO SEEK HELP IN TIMES OF COVID-19
(coronavirus)

EMERGENCY AID

1. What is emergency aid?

Financial aid for up to **3 months**

600 BRL/month
for up to two people
from the same family.

1,200 BRL/month
for women heading a household,
without a husband or partner, and
with at least one minor in the family.

2. Who can receive it?

People who do **NOT** have a job
or are currently unemployed

For example:

Housekeeper, street vendor, artist, among others; or MEI (individual micro-entrepeneur)

3. Requirements

- ☑ To be at least **18**;
- ☑ **Have no formal job**, with the exception of inactive seasonal work;
- ☑ Have an income of up to **522.50 BRL per person** or **TOTAL Family income of up to 3,135 BRL**;
- ☑ Have a **valid CPF number**;
- ☑ **Not receive any other aid or income from the Government** (i.e.: retirement, pension, unemployment insurance, sick leave), with the exception of the **BOLSA FAMÍLIA** benefit

If you receive the BOLSA FAMÍLIA you will remain on the program

If you receive over 600 BRL, nothing changes. However, the value may be altered in the following cases:

If you are a woman heading a household, without a husband or partner, with at least one minor in the family.

The value **will be increased to**

If you receive LESS than 600 BRL from Bolsa Família

Your income will be **complemented to reach 600 BRL/month** for up to

1,200 BRL for up to three months.

three months.

4. How can I receive the aid?

1 If you are **already on the Bolsa Família** (montly income transfer paid at the Caixa Econômica Federal Bank)

There is no need to go to the bank. You will automatically receive the new value of 600 BRL for three months or, in the case of single women heading a household, 1,200 BRL for up to three months.

PAYMENT SCHEDULE

Check the **last NIS numbers** on your card and the payment date listed in the calendar:

NIS No.	1	2	3	4	5	6	7	8	9	10
ABRIL	16 APR	17 APR	20 APR	22 APR	23 APR	24 APR	27 APR	28 APR	29 APR	30 APR
MAYO	18 MAY	19 MAY	20 MAY	21 MAY	22 MAY	25 MAY	26 MAY	27 MAY	28 MAY	29 MAY
JUNIO	17 JUN	18 JUN	19 JUN	22 JUN	23 JUN	24 JUN	25 JUN	26 JUN	29 JUN	30 JUN

2 If you **are already registered in the Single Registry for Social Programs of the Federal Government** (CADUNICO), but do not receive the Bolsa Família:

If you meet the requirements, you will be able to receive the emergency aid, which will be automatically deposited to your current bank account.

Disponível na App Store

DISPONÍVEL NO Google Play

If it is not, **a digital savings account will be opened automatically.** In this case, you may access the **CAIXA - Auxílio Emergencial** App or the auxilio.caixa.gov.br website and **check** if you are qualified to receive the emergency aid. If you are registered in the CADUNICO but do not receive the Bolsa Família benefit, **you cannot request the aid**, you may only check your situation.

PAYMENT SCHEDULE

Starting at **09/04** If you have an account at the Banco do Brasil or Caixa Econômica Federal

Starting at **14/04** If you do not have an account at the aforementioned banks

Check the payment dates for **MAY** and **JUNE** by calling **111** and **121**.

IF YOU ARE NOT SURE YOU ARE REGISTERED AT THE CADUNICO

You may check at:

meucadunico.cidadania.gov.br/meu_cadunico

3 If you are **NOT registered** in CADUNICO or **if you are a MEI**

You need to register in the **CAIXA - Auxílio Emergencial** App or the auxilio.caixa.gov.br website.

Disponível na App Store

DISPONÍVEL NO Google Play

Upon registration, you must declare the incomes of all persons who live with you and share expenses, including children and other minors. You must also inform the income of each family member.

After registering, you may check if you are qualified to receive the emergency aid in the **App** or **online.**

A single mobile phone can be used to register more than one person in the App

PAYMENT SCHEDULE

The resources will be available at least **five working days** after registration.

Check the payment dates for **MAY AND JUNE** in the **App** or **online.**

IF YOU ALREADY HAVE A BANK ACCOUNT

the aid may be paid to that account.

CAUTION!

Beware of emails or websites that publicize false information or try to obtain your personal data.

When in doubt, check the information in the official websites.

USEFUL INFORMATION

IF YOU ARE NOT REGISTERED IN THE CADUNICO, DON'T WORRY!

Even if you are not registered, you will be able to receive the emergency aid.

It is NOT NECESSARY to go to a social assistance unit or to any other place in order to become registered in the CADUNICO.

IF YOU DON'T HAVE A BANK ACCOUNT, DON'T WORRY.

A social savings account will be opened in your name. If you have a bank account at any bank, you can choose to transfer the amount to your existing account, free of charge. For families receiving the Bolsa Família benefit, nothing changes.

EVEN IF YOU ARE AN INDIVIDUAL OR OPTIONAL TAXPAYER, you can still receive the benefit.

The **cash withdrawals from the digital savings account** will follow a **specific schedule** to be published by the Federal Government.

Be in possession of your ID documents (refuge request Protocol, provisional document or National Migratory Registry (RNM) document).

Avoid unnecessary agglomerations and going to banks and other public agencies unless extremely necessary.

+ INFORMATION

Ministério da Cidadania 121

cidadania.gov.br

Caixa Econômica Federal 111

caixa.gov.br/auxilio/PAGINAS/DEFAULT2.ASPX

Agência da ONU para refugiados (ACNUR)

ajuda.acnur.org

Organização Internacional para as Migrações (OIM)

brazil.iom.int

Should you have any doubts, the following UNHCR and IOM partner organizations can help:

ADRA - Agência Adventista de Desenvolvimento e Recursos Assistenciais

Cáritas Brasileira Regional Santa Catarina
Florianópolis (SC)

Manaus (AM)

contato@adra.org.br
nucleo.manaus@adra.org.br
+55 (61) 3701-1833
+55 (92) 99303-7757

ASBRAD - Associação Brasileira de Defesa da Mulher da Infância e da Juventude
Guarulhos (SP)

contato@asbrad.org.br
+55 (11) 2409-9518

AVSI - Associação Voluntários para o Serviço Internacional
Boa Vista e Pacaraima (RR)

salvador@avsi.org.br
+55 (71) 3555-3355

CAMI - Centro de Apoio ao Migrante
São Paulo (SP)

regularizacaomigratoria.cami@gmail.com
+55 (11) 3333-0847
+55 (11) 9672-94238

CAM - Centro de Atendimento ao Migrante
Caxias do Sul (RS)

aesc.cam@aesc.org.br
+55 (54) 3027-3360

Caritas Arquidiocesana de São Paulo (Centro de Referência para Refugiados)
São Paulo (SP)

casadedireitos.sc@caritas.org.br
+55 (48) 99829-2008

Centro de Referência e Atendimento para Imigrantes (CRAI)
São Paulo (SP)

recepcao.crai@sefras.org.br
+ 55 (11) 2361-3780
+ 55 (11) 2361-3780 (Whatsapp)
+ 55 (11) 2361-3780 (Whatsapp)

Círculos de Hospitalidade
Florianópolis (SC)

contato@circulosdehospitalidade.org
+55 (48) 99800-5255

CDHIC - Centro de Direitos Humanos e Cidadania do Imigrante
São Paulo (SP)

contato@cdhic.org
+55 (11) 95327-8158

FFHI - Fraternidade Federação Humanitária Internacional
Boa Vista e Pacaraima (RR)

meiosdevida.roraima@fraterinternacional.org

IMDH - Instituto Migrações e Direitos Humanos Brasília
Brasília (DF)

imdh@migrante.org.br

Missão Paz

certidao.casp@gmail.com
+55 (11) 94574-6358

Cáritas Brasileira Regional Paraná

Curitiba (PR)

caritaspr@caritas.org
+55 (41) 3039-7869
+55 (41) 99907-3761

Cáritas Brasileira Regional Norte II

Belém (PA)

caritasnorte2@caritas.org.br

Cáritas Arquidiocesana do Rio de Janeiro

Rio de Janeiro (RJ)

il@caritas-rj.org.br
+55 (21) 98463-6505

Cáritas Arquidiocesana de Manaus

Manaus (AM)

caritasarquimanaus@gmail.com
+55 (92) 3212-9030
+55 (92) 99519-5501

São Paulo (SP)

protecao@missaonspaz.org
+55 (11) 3340-6950

SPM - Serviço Pastoral Migrante

Conde (PB) e Florianópolis (SC)

spmnecasadomigrante@gmail.com

Serviço Jesuíta a Migrantes e Refugiados

Brasília (DF), Boa Vista (RR), Manaus (AM) e Belo Horizonte (MG) e ASAV Porto Alegre (RS)

(MG) socialbh@sjmrbrasil.org
(MG) +55 (31) 99210-3434

(AM) +55 (92) 99157-6097
(AM) projetosmao@sjmrbrasil.org

(RR) +55 (95) 99962-1000
(RR) socialbv@sjmrbrasil.org

(ASAV - RS) +55 (51) 32540140

UNHCR ACNUR Agência da ONU para Refugiados
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MINISTÉRIO DA CIDADANIA
PÁTRIA AMADA BRASIL GOVERNO FEDERAL